

How to add and use Parent Account credit

To allow for faster payments towards trips, school meals, clubs, and anything else schools may collect money for, ParentPay provides access to the Parent Account. You can add any amount of money into your Parent Account and use it to quickly check out and pay for items added to the ParentPay system by the school.

Adding credit to your Parent Account

1. Navigate to **www.parentpay.com** and log into your account
2. Select **Set up Parent Account** (If credit has been added to the Parent Account previously, this will read **Add Parent Account credit**)

The screenshot shows the ParentPay Parent Account dashboard. At the top, there is a navigation bar with links for Home, Parent Account, Communication, Profile Settings, and Help, along with a Logout button. Below this, a blue banner displays 'Welcome, Alice Evans' and 'Parent Account credit available: £1,002.00'. The main area is divided into sections for each child: Jack (Dinner money balance: £30.00), Samuel (No unpaid bookings), and Oliver (No unpaid bookings). Each child's section has buttons for 'Pay for Jack's meals', 'Make meal bookings', and 'Pay for other items'. A red circle with the number '2' highlights the 'Pay for other items' button for Jack. At the bottom right, a button labeled 'Add Parent Account credit' is highlighted with a red border.

The screenshot shows the ParentPay Order summary page. It displays the following information:

Items:	£10.00
Total:	£10.00
Pay by Parent Account credit:	-£0.00
Amount to pay:	£10.00

Below the summary, there is a 'Pay by' section with two options: 'VISA Checkout' and 'Other payment method'. A red circle with the number '1' highlights the 'Other payment method' button. There is also a 'Continue shopping' link.

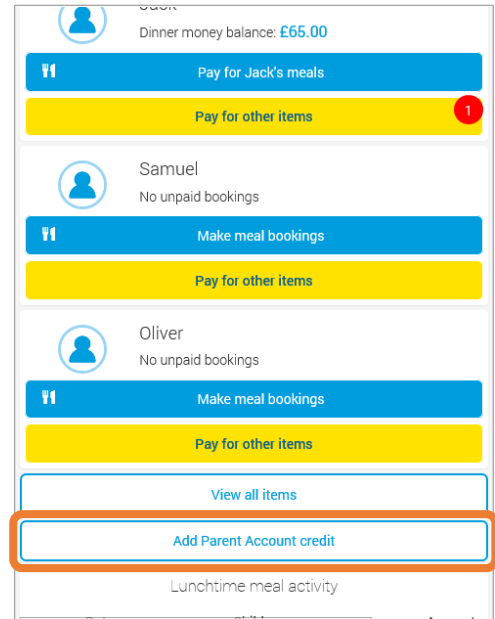
3. Select one of the pre-set amounts, or manually enter the amount in the **Other amount** box to top up with

4. Choose how to pay by selecting **Visa Checkout** or **Other payment method**

5. A success notification will be displayed, and a receipt will be emailed to you

Making a payment using Parent Account credit

1. Navigate back to the homepage, and select one of the following:
 - a. **Pay for <child's name> meals** – located below the child's name in the pupil tiles in the centre of the page. This will only give the option to pay for school meals for a single child.
 - b. **Pay for other items** – located below the option to pay for meals in the pupil tiles in the centre of the page. This will only provide details of any items assigned this child.
 - c. **Active payment items** – on computers, this is located in the menu on the left side of the page. For mobile devices, this can be accessed by selecting the menu icon in the top left corner. This will list all items for payment assigned to any children or staff members linked to your payer account.



2. If required, select **View** against the item for payment
3. Enter the amount to pay, quantity required, or any other requested information
4. Select **Pay by Parent Account**

Note: If there is not enough credit in your Parent Account to cover the cost of the item, you will be prompted to add the item to your basket



5. A success notification will be displayed at the top of the screen containing your updated Parent Account balance, and a receipt will be emailed to you.

